

## Katie's Story

*Katie is a 16-year-old girl receiving Home Health services for brain cancer. Katie's mother and father are divorced. She lives with her mother and 13-year-old brother while her father lives in Northern California. Katie's brain cancer is very aggressive and it is unlikely that she will survive the disease. The Home Health nurse has discussed Hospice care with Katie and her parents, but they want to continue treatment to fight the disease.*

*Erin, the Home Health social worker, speaks with Katie's mother who reports that Katie cries on a daily basis and also has become verbally abusive towards both herself and Katie's brother. Katie's mother begins to cry and asks, "Why has God done this to her?" Erin is able to listen and suggest resources, but the Home Health benefit does not allow for any further service or intervention. The Hospice benefit would provide extensive counseling and support for Katie and her family but would force Katie to forego aggressive treatment.*

*Haven's Heart can provide Katie and her family with a skilled social worker, spiritual counselor and bereavement professional to guide them. Katie and her family should not be disqualified from receiving the emotional attention and support they deserve simply because they want to continue to fight Katie's illness.*

## Our Mission

Haven's Heart is a non-profit organization with a strong belief that all children with potentially life limiting illnesses are entitled to psychosocial, spiritual and bereavement care regardless of the type of treatment they are seeking.

Haven's Heart provides skilled social workers, chaplains and bereavement professionals to support families who have a child with a life threatening illness when hospice care is not an option.

## Our Goal

Each case is different but the goal of Haven's Heart remains the same; to assist the child and their family through their current crisis. Most cases typically span a 12 week period. During this journey, our multidisciplinary team addresses every aspect of the family's needs. This includes: personal in-home visits, an individualized plan of care, resources, referrals, and follow up, providing a *Haven* in a time of crisis.



No Family Should Take This Journey Alone



Professional support  
for children  
and their families  
facing  
life threatening illness

Haven's Heart  
2895 Temple Avenue  
Signal Hill, CA 90755

Phone: (562) 577-4180 Fax: (562) 989-9409

[www.HavensHeart4Kids.org](http://www.HavensHeart4Kids.org)

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## The Need

This year thousands of children in California will be diagnosed with a life threatening illness. While seeking treatment for their conditions, children and their families face enormous emotional, spiritual, and psychological stressors. Programs



providing services to address these stressors, such as resource guidance, patient advocacy, and psychosocial and spiritual support are not currently available.

## How We Help

Haven's Heart is a non-profit corporation established in 2007 to meet this need by providing these critically needed services free of charge in the greater Los Angeles area.



We realize that this is a time of overwhelming familial emotional, psychological, and physical

stress; it is difficult to balance the needs of your child and family with your daily life. Our multidisciplinary team of social workers, chaplains, resource specialists, and bereavement coordinators is trained to guide the family through this difficult period with the patience and expertise that allows the family time to heal.

## Who We Help

Our agency specializes in families who are having difficulty functioning in three or more of the following arenas: emotional, psychological, spiritual, financial, social, occupational, and/or interpersonal. If you know someone that can benefit from the expert guidance of our professional staff, we are just a phone call away.



## Our Services

### • PSYCHOSOCIAL SUPPORT

*Each family is assigned a masters level social worker based on individual needs. This Care Coordinator acts as a liaison to guide the family through this journey no matter which way the road may turn.*

### • SPIRITUAL SUPPORT

*Our team of interfaith chaplains offer spiritual and emotional support, guidance, and faith based pastoral counseling.*

### • RESOURCE GUIDANCE

*Our specialists equip the families with the resources they need to connect with their community, as well as gain economic and social stability.*

### • PATIENT ADVOCACY

*We help navigate the complicated healthcare and insurance system empowering parents in their decision making process.*

### • BEREAVEMENT CARE

*Our trained staff of grief and loss specialists provide supportive services to the child, their family, and friends.*

## Your Donation

Your generous donation will provide valuable support services for children and their families. Please complete this form and include it with your donation.

Enclosed is my donation to provide family services for:

- 12 weeks: \$4,000  
 1 month: \$1,400  
 1 week: \$350  
 Other: \$ \_\_\_\_\_

I would like to pledge a monthly donation of:

- \$100  
 \$50  
 \$25  
 Other \$ \_\_\_\_\_

Haven's Heart sincerely thanks you for your generous tax deductible donation.

Please make your check payable to:

## Haven's Heart

Haven's Heart is a 501(c)(3) non-profit corporation  
IRS ID 65-1275841

Name \_\_\_\_\_

Address \_\_\_\_\_

City, State & Zip \_\_\_\_\_

Phone \_\_\_\_\_

Email \_\_\_\_\_



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